



# We were here...

**COVID-19 UPDATE:** At DTE Energy, the safety of our employees and customers remains our top priority. That's why we're working closely with medical experts to implement procedures that will keep our team members, and you, safe as we continue critical work to make sure you have the power you need.

Date \_\_\_\_\_

Dear Customer:

A DTE Energy contract tree crew has completed the tree trimming work on your property. DTE contracts all its tree trimming work to professional tree trimming services. Woody debris may have been left on your property in accordance with the utilities debris policy (indicated below):

- Caused by mother nature:** Trees or limbs that fall due to natural causes are the customer's responsibility for removal. If vegetation is interfering with DTE equipment, we will clear it and leave all woody debris from the damaged tree.
- Wood left from utility work:** Any large wood will be cut into manageable lengths and piled on the property for customer disposal. Small branches have been chipped and removed.
- Excess debris from utility work:** We were unable to remove small debris at the time of work completion. We will return as soon as possible to chip the rest of the debris. Large wood will be cut into manageable lengths and piled on the property for customer disposal.
- Dead or diseased wood:** In order to reduce the spread of forest pests and diseases, previously dead or diseased wood will be left on site. Large wood will be cut into manageable lengths and piled on the property for customer disposal.

If you have a question or concern regarding the work completed on your property, please contact:

\_\_\_\_\_  
Contact Name

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
Crew Number

If you would like to learn more about DTE Energy's Tree Trim Program and how it plays a key role in reducing power outages, please visit: [dteenergy.com/treecare](http://dteenergy.com/treecare).

**Thank you for contacting us about the need for tree trimming on your property.**